

## Civil servants urged to upgrade service delivery

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Hamden (second right) receives a mock cheque for RM149,810 from a representative of Sarawak Timber Association witnessed by Len and Jack (right).

BINTULU: Civil servants must continue to upgrade and prepare themselves with the relevant knowledge while practising good values and be more responsive to the needs of the people.

Assistant Minister of Urban Planning, Land Administration and Environment Datu Len Talif Salleh said they must carry out the mandate given with dedication without neglecting the interests of the state. This is to ensure that policies and programmes will benefit the people.

“The responsibility to implement policies and programmes lies on the shoulders and wisdom of the civil servants.

“When the people supported the policies and development programmes, civil servants will ultimately improve and optimise their service delivery,” said Len when officiating at the Excellent Service Award ceremony for Sarawak Forest Department at a hotel here on Thursday.

He was representing Deputy Chief Minister Datuk Amar Awang Tengah Ali Hasan who is also Second Minister of Urban Development and Natural Resources.

Len said in line with the fourth industrial revolution (IR4.0), civil servants especially those from the Sarawak Forest Department must be more creative and innovative by utilising new technologies in their service delivery.

He also urged civil servants to refrain from giving statements that could tarnish the image of the agency and the government.

Len said he was optimistic that Sarawak Forest Department could be a lead agency for forest management in the state.

During the event, Sarawak Timber Association presented a cheque for RM149,810 to Sarawak Forest Department to fund the development of a database for forest management certification in Sarawak.

A total of 69 staff of Sarawak Forest Department were presented with the excellent service certificates for their outstanding performance based on the 2017 assessment.

Three officers namely Dr Ahmad Ampeng, Fatimah Mohammad and Martin Jandom received special awards in recognition for their contribution to the department. They also received RM1,000 and a plaque each.

Also present were Sarawak Forest Department director Hamden Mohammad and his deputy Jack Liam.